

Higgins Waste & Recycling Services Ltd Privacy Policy

Higgins Waste & Recycling Services Ltd respects your privacy. We comply with the provisions of the General Data Protection Regulation Acts, 1988 and 2003 including the European Union's General Data Protection Regulation (GDPR). The privacy policy explains what personal data we collect from you and how we use your personal data to provide the service you require.

The data we collect:

- Personal Information such as name, address and contact details.
- If you are signing up to our service we may process payments from your credit or debit card
- If you use the Higgins Waste App or website, you will need to share certain personal information with us, such as your name, phone number and email address, and to create a password for your account.
- The type of service you have including your contract type and all information in relation to your bin collection account.
- Data about your service such as date and time of your bin collection day and type of payments processed on your account.
- CCTV data when you visit our center.

How do we use the data?

- To provide a good day to day service to our customers, from sending invoices and answering your queries.
- To keep you updated on your service and to advise you on how you can get the best out of our service.
- To administer your account.

How we share your personal Information?

We may share information about you with:

- Partners or agents involved in delivering the service you've ordered.

How long we keep your personal information?

We store your information for as long as we have to by law. If there is no legal requirement, we'll only store it for as long as we need to in order to provide a service to you.

How do we secure your data?

- At Higgins Waste & Recycling Services Ltd, we take appropriate measures to protect your data. We use cloud service providers to host the information we collect.

Your Rights

- You have the right to have information held about you corrected if it is not accurate. You can login to www.higginswaste.com or Higgins Waste App to update your information or contact our customer care center.
- You can ask us to delete or remove personal information when there is no good reason for us continuing to process it.
- Queries, please contact us by phone 06671-23059/066-7106225 or by email at info@higginsenvironmental.ie

Business Transfers

If we undertake or is involved in any merger, acquisition, reorganization, sale of assets, bankruptcy, or insolvency event, then we may sell, transfer or share some or all of our assets, including your Data in connection with such transaction or in contemplation of such transaction (e.g., due diligence).

Revisions to Privacy Statement

We may revise this Privacy Statement from time to time. Changes to this Privacy Statement will be posted here so you should periodically check this page to review the most recent and up to date Privacy Statement.